



INSTRUCTIONS TO SET MBPIA'S  
INSURANCE DECISION PORTAL  
FOR USE WITH WINDOWS 10

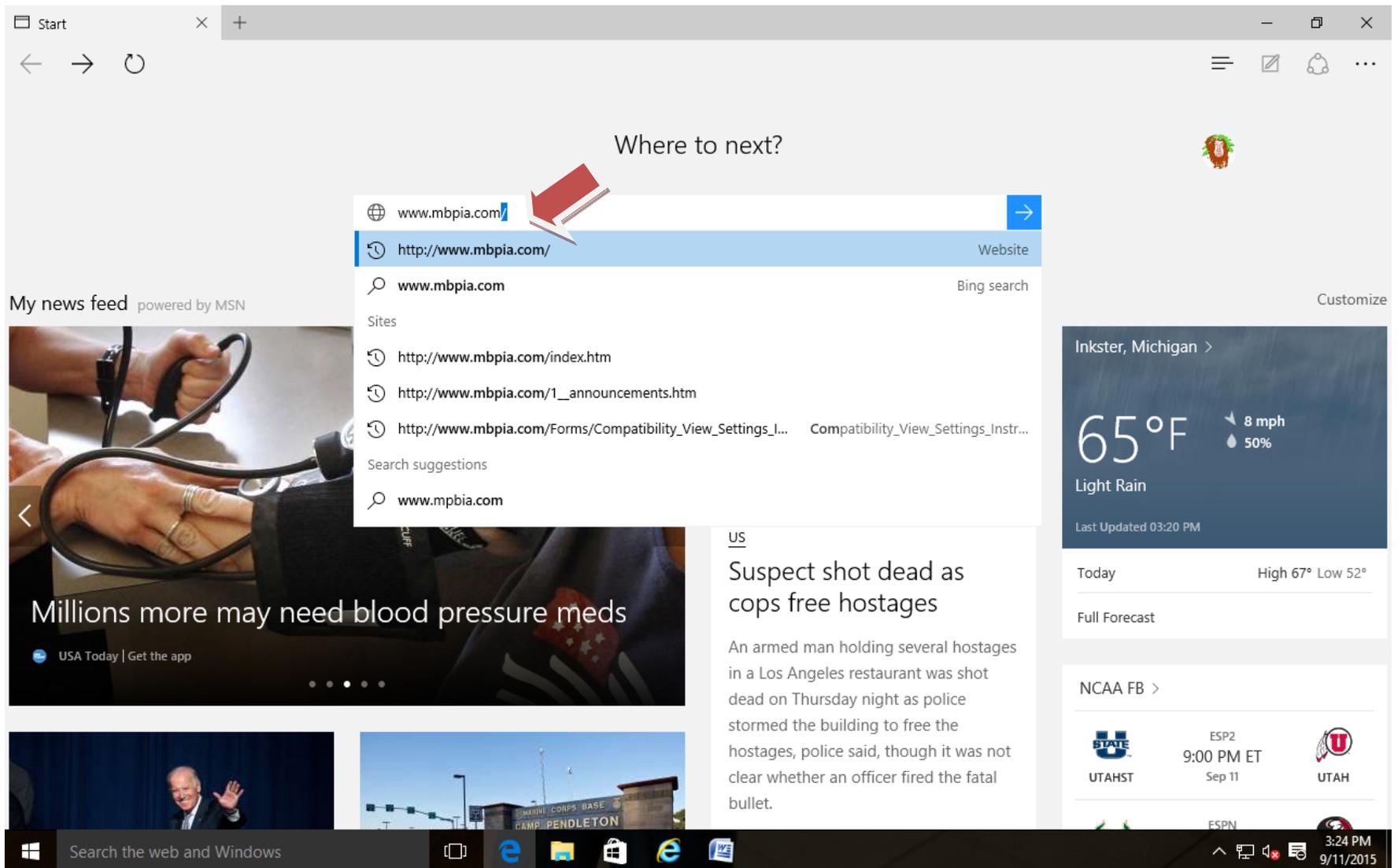
On July 29, 2015, Microsoft launched the Windows 10 operating system with the new Microsoft Edge Browser. Currently, the MBPIA Insurance Decision Portal is not compatible with the Edge Browser. This document is to provide you with a way to use the Insurance Decision Portal through Internet Explorer 11, which is included with Windows 10.

**METHOD 1: OPENING MBPIA'S INSURANCE DECISION PORTAL THROUGH EDGE BROWSER**

- 1) Open the Edge Browser by clicking on the taskbar icon as seen below.



2) Type [www.mbpia.com](http://www.mbpia.com) in the Enter Search or Web Address box. Click enter when completed.



3) On the MBPIA web page, look over to the right for the three dot symbol. Click on it

mbpia.com

Michigan Basic Property Insurance Association®  
3245 E Jefferson Ave  
Detroit, MI 48207  
[313-877-7400](tel:313-877-7400)

Robert Hoffman, General Manager

- MBPIA Home Page
- MAKE A PAYMENT
- Agency Logon
- Edit Profile
- MBPIA Employee Access
- Announcements
- Contact Us
- Comparison Chart
- Office Information
- Office Map
- Other Sites Of Interest
- Privacy Policy
- Member Companies
- Inspector Access
- MBPIA Webmail
- About Us

**Attention Agents! The MBPIA Insurance Decisions Portal is compatible with Internet Explorer 9, 10 and 11. Other browsers are not supported. [If you are experiencing issues with the MBPIA Insurance Decisions Portal, please click this link!](#)**

**TO CONDUCT BUSINESS WITH MICHIGAN BASIC**

To conduct business with Michigan Basic, proceed to [NEW AGENT SETUP](#)

**MBPIA Announcement**

Effective August 1, 2015, Michigan Basic will outsource its Claim Operations to Broadspire Services, Inc., a third-party administrator (TPA). Agents were notified in a June 2015, Agent Communiqué, which is posted on the Michigan Basic Insurance Decisions Portal under the “Circulars” tab. Insureds and other interested parties will receive notification by mail. Click on Announcements, to read the notification.

Search the web and Windows

3:26 PM  
9/11/2015

4) A menu will appear. Click on Open with Internet Explorer.

The screenshot shows a web browser window with the address bar displaying 'mbpia.com'. The page content includes the Michigan Basic Property Insurance Association logo, contact information for Robert Hoffman, General Manager, and a navigation menu on the left. A red arrow points to the 'Open with Internet Explorer' option in the context menu.

mbpia.com

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New window  
New InPrivate window  
Zoom 100%  
Find on page  
Print  
Pin to Start  
F12 Developer Tools  
**Open with Internet Explorer**  
Send feedback  
Settings

Search the web and Windows

3:28 PM  
9/11/2015

5) The MBPIA website will open in Internet Explorer.

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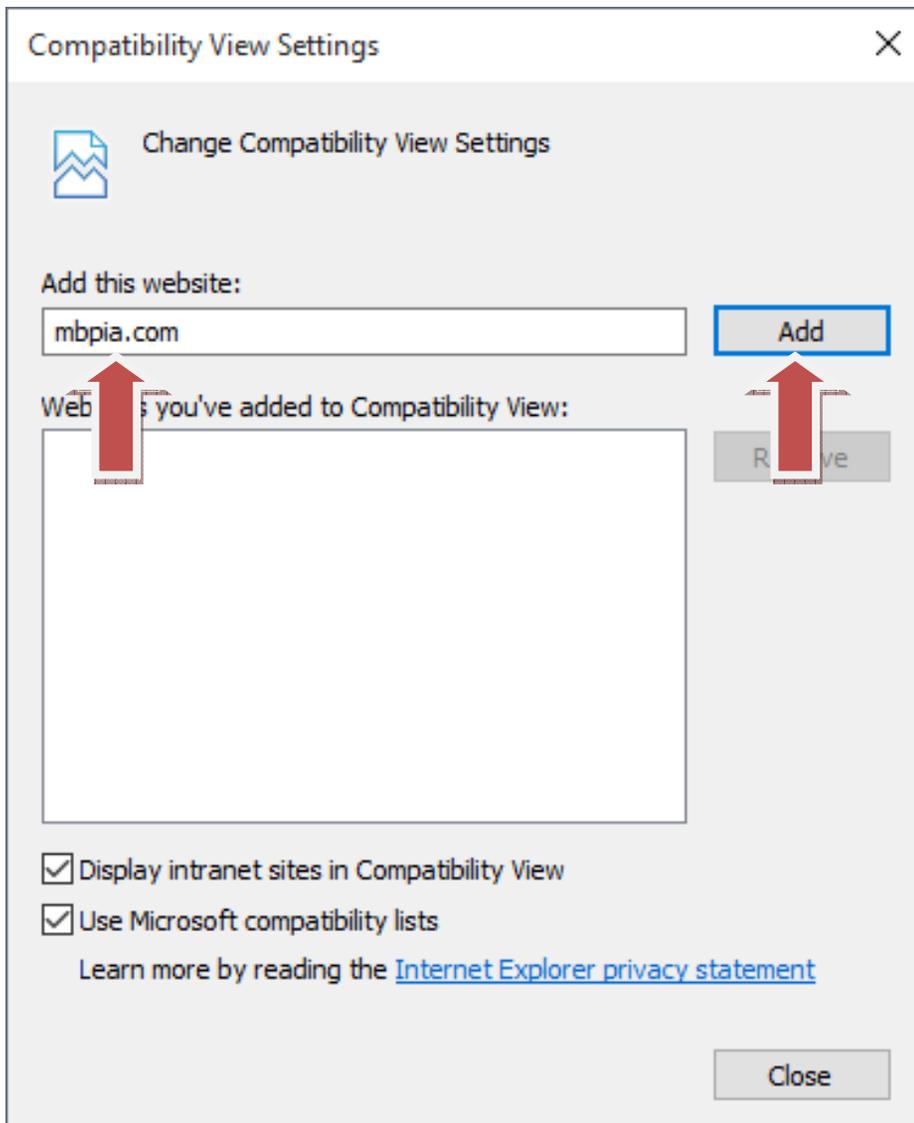
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Navigation menu items:  
MBPIA Home Page  
MAKE A PAYMENT  
Agency Logon  
Edit Profile  
MBPIA Employee Access  
Announcements  
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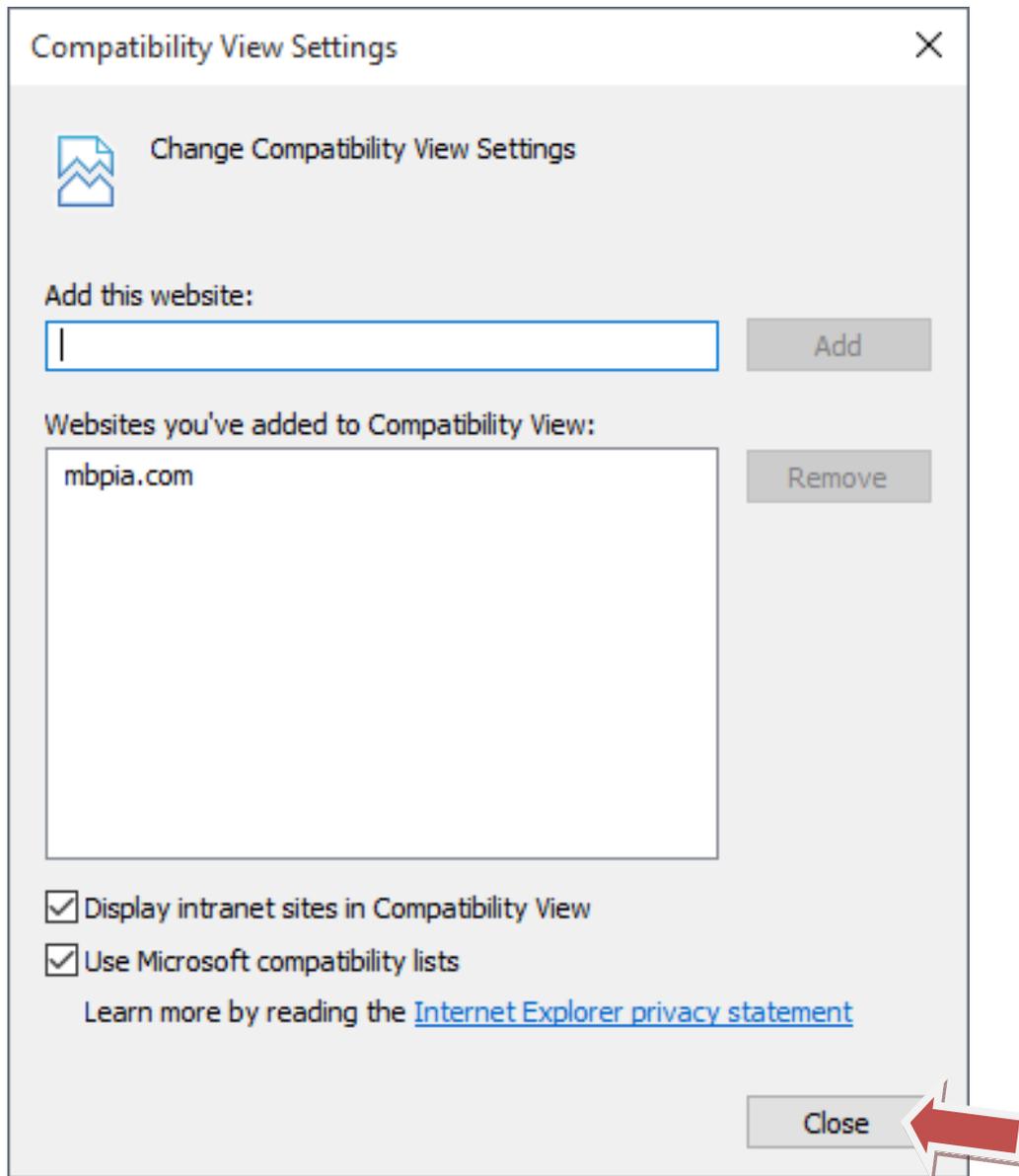
- 6) Make sure that MBPIA.com is in the Compatibility View settings by pressing ALT-T on your keyboard. Next click on Compatibility View settings from the menu.

The screenshot shows a web browser window displaying the Michigan Basic Property Insurance Association website. The browser's address bar shows the URL <http://www.mbpia.com/>. The Tools menu is open, and the 'Compatibility View settings' option is highlighted with a red arrow. The website content includes the MBPIA logo, contact information for Robert Hoffman, General Manager, and a notice about browser compatibility: 'This Portal is compatible with Internet Explorer 9, 10 and 11. Other browsers are not supported. If you are using a browser not supported, please click this link!'. The Windows taskbar at the bottom shows the time as 3:36 PM on 9/11/2015.

- 7) MBPIA.com should automatically appear in the Add this website box, next to the Add button. If it does not, please type MBPIA.com. Now click the Add button.



- 8) MBPIA.com will now appear in the Websites you've added to Compatibility View: box. Leave all other settings the way they are currently. Click the Close button.



9) Click on Agency Logon and enter the MBPIA Insurance Decisions Portal as normal.

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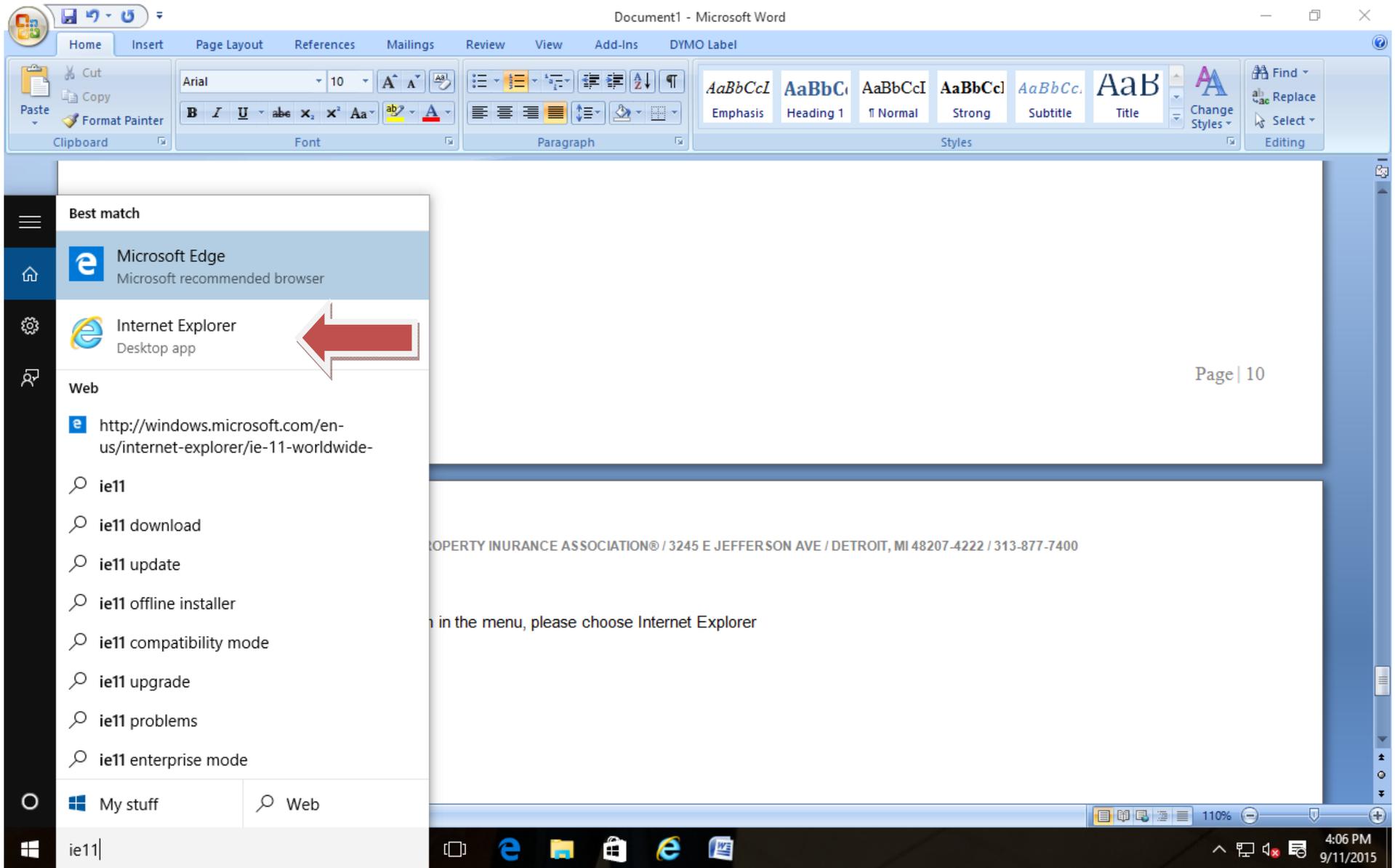
**METHOD 2: LOCATING INTERNET EXPLORER 11 THROUGH SEARCH THE WEB AND WINDOWS (CORTANA)**

Please note on some PCs, this method may not work and the above method is preferred.

- 1) On the taskbar, click in the Search the web and Windows box.



2) Type: ie11, choices should be shown in the menu, please click on Internet Explorer.



- 3) When Internet Explorer comes up, please go to [www.mbpia.com](http://www.mbpia.com). Next follow steps 6 through 8 in the previous method to add MBPIA.com to the Compatibility view Settings in Internet Explorer 11. When completed, click on Agency Logon and enter the MBPIA Insurance Decisions Portal as normal.

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