

Michigan Basic Property Insurance Association's (Michigan Basic) priority is the safety and security of our employees and customers during these difficult times.

As we monitor ongoing developments and safety information related to the Coronavirus (COVID-19), we are following guidelines from public health authorities, including the Centers for Disease Control (CDC), michigan.gov, and our own operational preparedness plan to ensure business continuity while working to protect the well-being of our employees and customers.

During this time we suggest the following:

- If you have any changes or questions related to your policy contact your agent.
- Payments are accepted electronically on this website, click the "For Payment Options Click this link!" link.
- Send your payment electronically by paying through your bank and setup Michigan Basic as an online bill payor.
- We accept credit and debit cards by phone; call 313-877-7400 and select option 2
- Credit and debit cards are accepted by calling one of our customer service representatives at 313-877-7400, select either option 4 or option 5.
- Our front lobby will be closed. A drop box is located within the front entry doors (please note that there could be a delay in processing your payment).

We will continue to closely monitor the situation and evaluate the need for additional measures. For additional information about COVID-19, get the latest report from the CDC at cdc.gov or your local health department website.