

INSTRUCTIONS TO SET MBPIA'S INSURANCE DECISIONS PORTAL COMPATIBILITY FOR INTERNET EXPLORER 9, 10 AND 11

There are known errors with drop-boxes causing site errors when using Internet Explorer 9, 10 and 11 in MBPIA's Insurance Decisions Portal. If you are experiencing these issues, please follow the instructions below.

Step 1) Open Internet Explorer to any webpage. (For this example, the images supplied are from Internet Explorer 9.)

Michigan Basic Property Insurance Association®
3245 E. Jefferson Ave
Detroit, MI 48207
313-877-7400
Robert Hoffman, General Manager

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Click the [MAKE A PAYMENT](#) link to make a credit card payment.

Attention Agents, the MBPIA Insurance Decisions Portal is compatible with Internet Explorer 8, 9 and 10. Other browsers are not supported.

MBPIA PURPOSE

Michigan Basic's purpose is to provide fair access to property insurance at standard rates regardless of property location. It is the agent's responsibility to seek the best possible property coverage for each insured in the voluntary market before attempting to acquire coverage through Michigan Basic. Providing the insured property coverage choices will reduce the likelihood of costly litigation for both Michigan Basic and the agent.

MISSION STATEMENT

- To uniformly provide prompt, courteous, and efficient service for our customers.
- Be aware of the responsibility we have to our member companies and policyholders,utilizing resources effectively.
- Provide a work environment that recognizes creativity and promotes teamwork.
- Continue to be sensitive to the needs of the community.

FAIR PLAN HISTORY

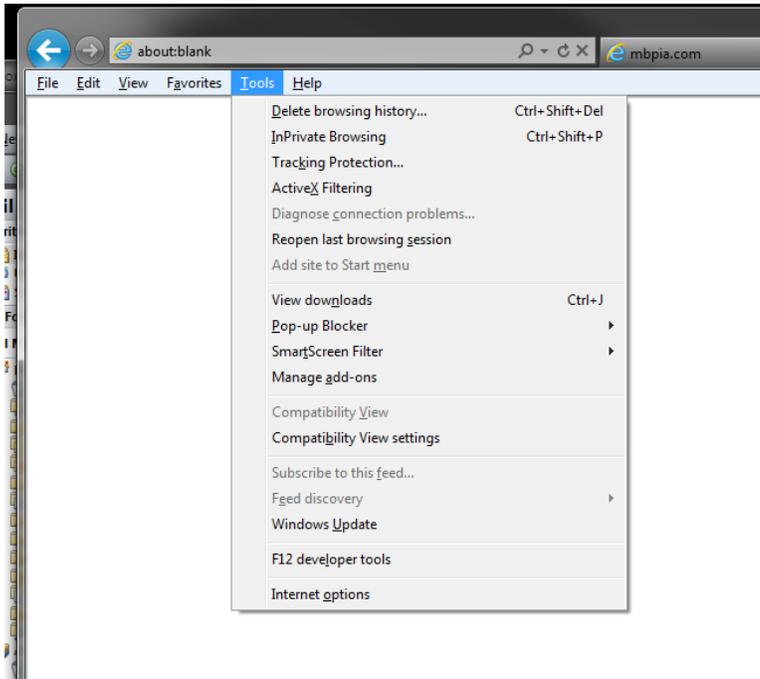
Michigan Basic Property Insurance Association was established on October 29,1968, along with 27 other state FAIR Plans (Fair Access to Insurance Requirements). The FAIR Plans were a result of the Federal Omnibus Housing Bill, passed on August 1, 1968.

The Omnibus Bill passed by the Federal Government provided for riot reinsurance if insurance companies would join together in statewide pools to offer basic property insurance to those who were ineligible in the voluntary market. The Bill gave the responsibility of the formation of FAIR Plans and their operations to the individual states

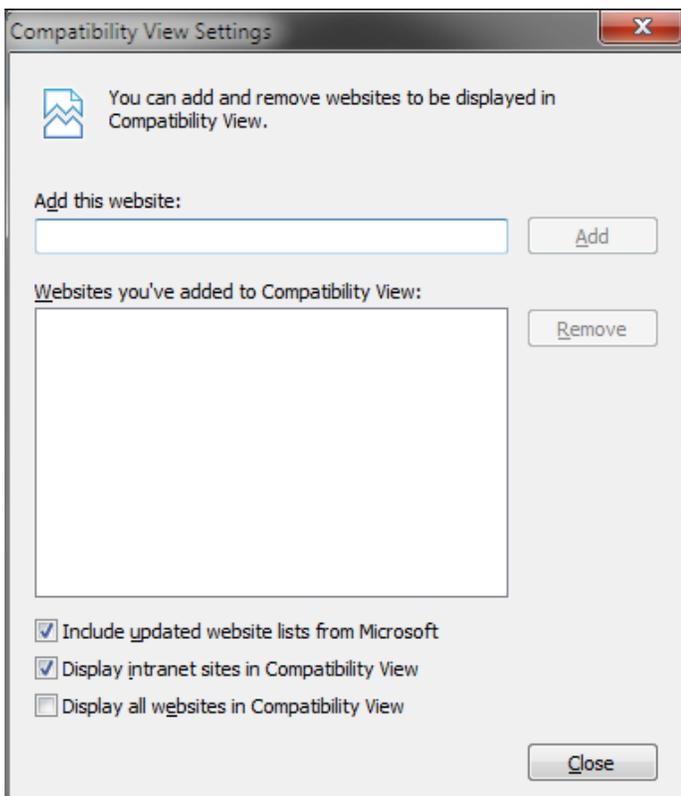
TO CONDUCT BUSINESS WITH MICHIGAN BASIC

To conduct business with Michigan Basic, proceed to [NEW AGENT SETUP](#)

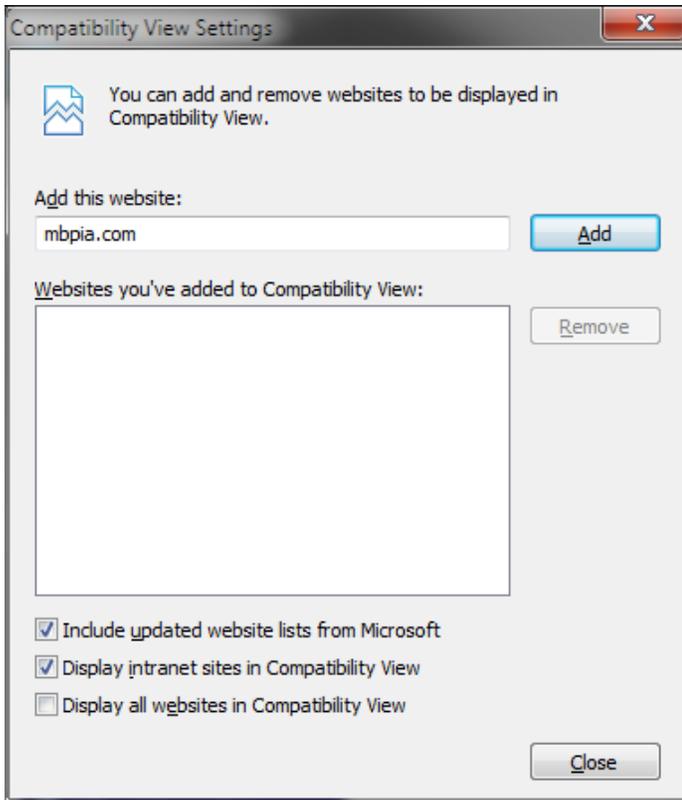
Step 2) Hold down the 'Alt' key on your keyboard and press the letter 'T'. You will see a menu screen appear. Do **not** release the 'Alt' key at this point.



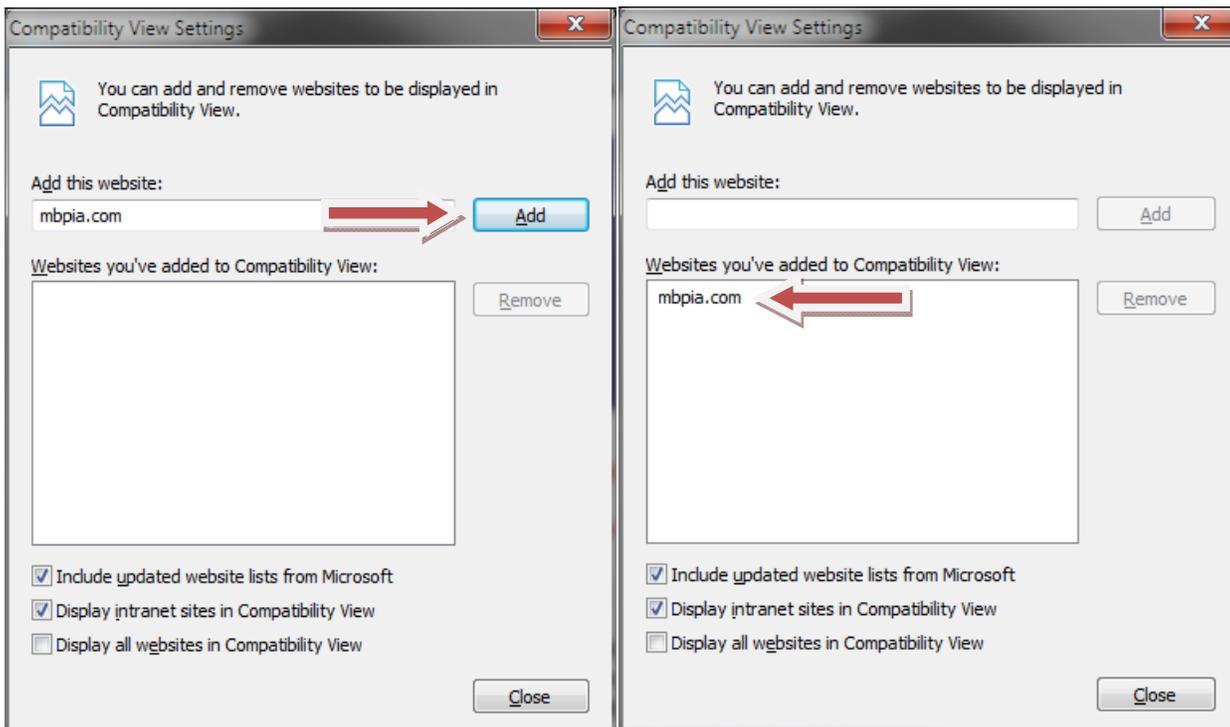
Step 3) With the 'Alt' key still pressed, please press the letter 'B' key. This will open the 'Compatibility View Settings' window. If you have any text or sites in the 'Add this website:' area please delete it.



Step 4) In the 'Add this website:' area, please type in: mbpia.com.



Step 5) Please click the 'Add' button to place the mbpia.com into the 'Websites you've added to Compatibility View:'.



Step 6) You may now exit the 'Compatibility View Settings' window by clicking the 'Close' button. Finally, you are now ready to use MBPIA's Insurance Decisions Portal without the drop-box errors.

